

# MARY E. ANNEAR

An enthusiastic leader with fifteen years of healthcare experience spanning from direct clinical care to administrative operations. Possesses a passion for decisive action and process improvement. Cultivates collaborative teamwork from conception and planning to execution.

## PROFESSIONAL ACCOMPLISHMENTS

Covid-19 Hospital Incident Command, Section Chief- Logistics

Facilitated local integration of ePro enhancements to increase unit level financial transparency

Successfully implemented Endoscopy technology upgrade project with non-primary vendor preferred by health system that was financially responsible (estimated cost savings of \$90K annually over the contract term) and possessed greater physician level approval, setting precedent for system member site to choose primary vendor in the future

Improved performance and procedures in Gastroenterology to increase of over \$2.2 million annually

Completion of Green-Belt certification with project focused on decreasing no-show rates, increasing the efficiency of scheduling and improving patient education

Directed Karl Storz urology cystoscope purchase and upgrade projects on site in Keene as unit Practice Manager

Facilitated IUD coordination with Central Supply and Pharmacy to reduce order time, cost and reduce risk in overstock

Steered the Prevention of Expired Medications and Supplies team to successes in reducing risk and waste of consumable items in ambulatory practice settings across the campus

## SKILLS

- Relationship Management
- Process Improvement
- Conflict De-escalation
- Effective Communication
- Team Building
- Service Recovery

## EXPERIENCE

JANUARY 2020 – CURRENT

**SITE DIRECTOR SUPPLY CHAIN**, DARTMOUTH HITCHCOCK HEALTH

Cheshire Medical Center, Site Director Supply Chain

Responsible for local supply chain operations, purchasing and contracting

AUGUST 2018 – JANUARY 2020

**PRACTICE MANAGER**, CHESHIRE MEDICAL CENTER

Department of Ambulatory Surgical Services

Responsible for the administrative operations of three ambulatory surgical departments including financial goal metrics and budgeting

JUNE 2017 – AUGUST 2018

**ASSOCIATE PRACTICE MANAGER**, CHESHIRE MEDICAL CENTER

Department of Ambulatory Surgical Services

Responsible for administrative operations of two ambulatory surgical departments

JUNE 2005 – JUNE 2017

**CERTIFIED ATHLETIC TRAINER**, CHESHIRE MEDICAL CENTER

Department of Sports Medicine and Orthopedics

-Sports Medicine Lead: June 2016- June 2017

Responsible to the coordination of all off site coverage locations and supervision of all Sports Medicine Staff

-Outreach Athletic Trainer: June 2005- June 2016

Responsible for the direct patient care of all student athletes at contracted clinical site(s) and for care of patients in the Orthopedic Department as a Physician Extender

## EDUCATION

AUGUST 2017

**MASTER OF SCIENCE**, MARLBORO COLLEGE

MSM in Management, Healthcare Administration

MAY 2005

**BACHELOR OF SCIENCE**, KEENE (NH) STATE COLLEGE

Athletic Training

Graduated Magna Cum Laude

## PROFESSIONAL REFERENCE

**COBY HAUSER, DIRECTOR OF AMBULATORY SURGICAL SERVICES**

Cheshire Medical Center, Dartmouth-Hitchcock Keene

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